

# THE FLORENCE CHALLENGE

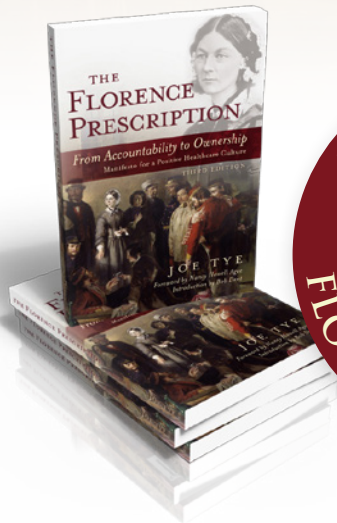
## Certificate of Commitment

BY TAKING THE FLORENCE CHALLENGE I AM COMMITTING TO MYSELF, MY COWORKERS, AND THE PATIENTS WE SERVE TO BE:

**EMOTIONALLY POSITIVE** by taking to heart The Pickle Pledge and turning every complaint into either a blessing or a constructive suggestion.

**SELF EMPOWERED** by taking to heart the 7 promises of The Self-Empowerment Pledge: Responsibility, Accountability, Determination, Contribution, Resilience, Perspective, and Faith.

**FULLY ENGAGED** by being committed, engaged, and passionate in my work; taking initiative and being an effective steward of resources; fostering a spirit of belonging and fellowship; and taking pride in my work, my profession, my organization, and myself. I will be clear about and act upon my personal values in the way I do my work.

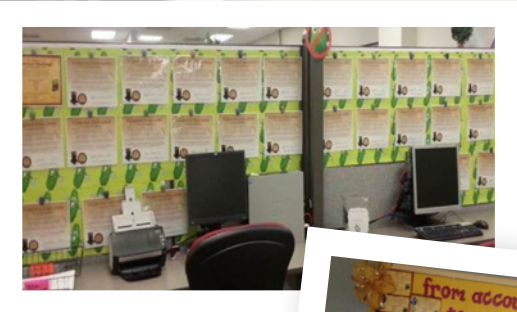


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Signature

Date

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